



# Warranty

POST-1ST NOVEMBER 2023

## WARRANTIES

### Residential Warranty Periods

Applies to domestic uses and applications of Showerama products, such as private dwellings and retirement villages.

### Commercial Warranty Periods

Applies to commercial uses and applications of Showerama products, including, but not limited to commercial food premises such as restaurants; commercial accommodation such as hotels; hospitals and healthcare facilities; public amenities; and industrial, laboratory and manufacturing facilities.

SHOWER SCREENS*		
	*Excludes glass breakage and scratching as per AS 1288.	
Range / Component	Residential	Commercial
Shower Screens + Bath Screens	7 years replacement parts or product including labour	1 year replacement parts or product including labour

WARDROBE		
Range / Component	Residential	Commercial
Wardrobe Doors	7 years replacement parts or product including labour	1 year replacement parts or product including labour

MIRRORS		
Range / Component	Residential	Commercial
Frameless	2 years replacement parts or product including labour	1 year replacement parts or product including labour
Framed	3 years replacement parts or product including labour	1 year replacement parts or product including labour
LED Mirrors	5 years replacement parts or product including labour	1 year replacement parts or product including labour

SPLASHBACKS		
Range / Component	Residential	Commercial
Mirrored Glass	2 years replacement parts or product including labour	1 year replacement parts or product including labour
Toughened Glass	3 years replacement parts or product including labour	1 year replacement parts or product including labour

### TERMS & CONDITIONS

- Installation is acceptance of goods. If the product is incorrect or damaged, Showerama must be notified in writing before installation. Showerama cannot offer warranty/replacement products after the incorrect or damaged or faulty product has been installed.
- All products must be installed by a licensed tradesperson. Failure to do so voids the warranty.
- All products must be installed correctly and in accordance with local regulations and building codes. Failure to do so voids the warranty.
- Showerama will not be liable for any loss or damages caused by a defective product, only the product itself.
- Proof of purchase and photographic images of the damaged product must be provided.
- The warranty only applies to the original owner and is not transferable.
- The warranty includes repair, replacement, or credit if any faulty product is received. The warranty does not include any costs from a third party such as installation charges, or removal of any product.

### AUSTRALIAN CONSUMER LAW GUARANTEE

The benefits given by these warranties are in addition to the other rights and remedies that consumers may have under the Australian Consumer Law and any other applicable laws. Our goods come with guarantees that cannot be excluded in the Australian Consumer Law. You are entitled to a replacement or refund for a major failure and compensation for any other reasonably foreseeable loss or damage. You are also entitled to have the goods repaired or replaced if the goods fail to be of acceptable quality and the failure does not amount to a major failure.

### EXCLUSIONS

To the fullest extent permitted by law, Showerama excludes all liability for damage or injury to any person, damage to any property, and any indirect consequential or other loss or damage. Showerama will not be liable to bear the expense of claiming the warranty (i.e., time off work, postage, etc).



### Visit our showroom

600 Old Gympie Road, Narangba QLD 4504

Monday – Friday 8:30 am – 4:30 pm (excludes public holidays)

### Contact Us

☎ 1800 826 489

✉ [info@showerama.com.au](mailto:info@showerama.com.au)

🏠 [showerama.com.au](http://showerama.com.au)